

The Quality and Outcomes Framework (QOF), is a voluntary part of the GP Contract. It is an annual reward and incentive programme for all GP surgeries in England. The QOF has four main components, known as domains. Each domain consists of a set of measures of achievement, known as indicators, against which practices score points according to their level of achievement. Achievement shown is the % of points achieved.

	Practice Achievement %	Practice 'Podium Position' based on Kent and Medway average	Kent and Medway Average %	PCT Average %	Comparison with Kent and Medway Average based on achievement in the following 'podium position' bandings		
Clinical Domain - management of some of the most common long term conditions (eg, Diabetes, Asthma) (697 points)	99.46	Gold	96.59	96.97	More than 10% below Kent and Medway average	Up to 10% below Kent and Medway Average	Kent and Medway Average and above
Organisational Domain - records and information, patient communications, practice management, education and training, medication/prescription management (167.5 points)	99.39	Gold	96.62	97.47			
Additional Services Domain - indicators relating to cervical screening, child health surveillance, maternity services and contraceptive services (44 points)	98.60	Gold	97.47	97.25			
Average Patient Experience Domain - indicators that relate to, for example, patient satisfaction with the practice overall, satisfaction with access to appointments (91.5 points)	76.28	Gold	72.97	77.47			
Total QOF Score (maximum 1000 points, as a %)	97.29	Gold	94.47	95.28			